

# Transfer Experience Survey

You have been noted as a former student of one of the Maricopa Community Colleges. We request your help as we work to improve the transfer experience for students. Your feedback is very important to us.

Thank you!

\* Indicates required question

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1. 1. Which Maricopa Community College did you attend? (If more than one, please select the one where you earned the most transferable credits.) \*

*Mark only one oval.*

- Chandler Gilbert Community College
- Estrella Mountain Community College
- Gateway Community College
- Glendale Community College
- Mesa Community College
- Paradise Valley Community College
- Phoenix College
- Rio Salado College
- Scottsdale Community College
- South Mountain College

2. 2. Did you earn an Associate's degree? If yes, which type of degree? \*

*Mark only one oval.*

- No, I did not earn an Associate's degree at one of the Maricopa Community Colleges
- AA (Associate in Arts)
- ABUS (Associate in Business)
- AS (Associate in Science)
- AAS (Associate in Applied Science)
- AAFA (Associate in Arts, Fine Arts)
- AAEE (Associate in Arts, Elementary Education)
- AGS (Associate in General Studies)

3. 3. Each semester at the community college, were you enrolled on a full-time (at least 12 credits) or part-time (less than 12 credits) basis? \*

*Mark only one oval.*

- Full-time all semesters at the community college
- Full-time most semesters
- Equally split between full- and part-time
- Part-time most semesters
- Part-time all semesters

4. 4. How many credits did you complete at the community college? \*

*Mark only one oval.*

- 15 or less
- 16-30
- 31-45
- 46-59
- 60 or more
- Don't know

5. 5. Which four-year college or university are you currently attending? \*

Mark only one oval.

Partner institution information redacted.

Western New Mexico University

6. 6. Were there any courses for which you expected transfer credits but did not receive them? \*

*Mark only one oval.*

- Yes, I expected courses to transfer that did not
- No, I received transfer credit as I expected

7. 7. If your credits did not transfer as expected, what reasons were you given? (Select all that apply.) \*

*Check all that apply.*

- My courses transferred as I expected
- Not enough information on transcript to prove course equivalency
- Course(s) taken too long ago
- Transferred in as elective instead of major requirement
- Developmental/remedial course
- Course not deemed to be equivalent to required course
- Was not given a reason
- Other: \_\_\_\_\_

8. 8. Other than a transcript, did your current college or university require you to provide any of the following information about courses you had previously taken? (Select all that apply.) \*

*Check all that apply.*

- My college or university did not require more than my transcript
- Course description
- Syllabus
- Course outline
- Other: \_\_\_\_\_

9. 9. While at the community college, who did you go to for information about transferring? (Select all that apply.) \*

*Check all that apply.*

- Counselor/Academic Advisor
- Registrar/Records staff
- Admissions staff
- Faculty member
- Friends/Family/Fellow Students
- Internet resources
- I did not seek transfer information from anyone
- Other: \_\_\_\_\_

10. 10. When did you begin actively planning for transfer? \*

*Mark only one oval.*

- From the start
- In the middle of my degree program
- Toward the end
- Don't know/Not sure

11. 11. Did you feel adequately prepared to transfer? (When referring to a college or university, please include the name of the institution.) \*

*Mark only one oval.*

- Yes
- No

12. 12. How satisfied were you overall with your transfer experience? \*

*Check all that apply.*

- Very Satisfied
- Satisfied
- Dissatisfied
- Very dissatisfied

13. 13. What can you share about your transfer experience? (When referring to a college or university, please include the name of the institution.)

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14. 14. Please indicate your level of satisfaction with the following services & resources at your <sup>\*</sup> CURRENT university/college. If the service is not offered, please select "Not offered." If the service is available but you have not used it, please select "Have not used."

Mark only one oval per row.

	Very Satisfied	Satisfied	Dissatisfied	Very dissatisfied	Not Offered	Have Not Used
<b>Educational/academic Advising</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Financial Aid Information</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Admissions/Registration</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>New Student Orientation</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Career Counseling</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Overall Quality of Education</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

15. 15. Is there anything that would have improved your transfer experience? (When referring to a college or university, please include the name of the institution.)

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