

# Maricopa Community Colleges Implementation Service Levels and Commitments



Level	Service Commitments
<p><b>Signature</b> (Includes Premium and Standard Services)</p> <p>Three Public Universities</p>	<ul style="list-style-type: none"> <li>● Prescriptive degree pathways</li> <li>● Joint admission (as deemed appropriate by both institutions)</li> <li>● Reverse transfer (as deemed appropriate by both institutions)</li> <li>● Joint transfer events and presentations at conferences</li> <li>● Potential grant collaboration</li> <li>● Maricopa Student Information System (SIS) support, including sub-plan codes</li> <li>● Data Sharing Agreement (within FERPA regulations)</li> <li>● Transcript sharing (as deemed appropriate by both institutions)</li> <li>● Joint grants</li> <li>● Co-created research</li> <li>● Shared competition events (e.g. student hackathons, debates, poetry contest)</li> <li>● Dedicated student messaging and communication</li> </ul>
<p><b>Premium</b> (Includes Standard Services)</p> <p>Local/In state Universities</p>	<ul style="list-style-type: none"> <li>● Prescriptive degree pathways</li> <li>● Opportunity to meet with internal stakeholders</li> <li>● Joint development of advising resources</li> <li>● Joint development of marketing materials</li> <li>● University transfer tabling availability throughout the semester on campuses</li> </ul>
<p><b>Standard</b></p> <p>Out of State/Online Universities</p>	<ul style="list-style-type: none"> <li>● Website placement</li> <li>● Invitations to transfer fairs and other college events</li> <li>● Student Success Conference sponsorship opportunities</li> <li>● Distribution and posting of partner-supplied marketing materials at the colleges</li> <li>● Inclusion of articles in <i>Transitions</i> and <i>Transfer Focus</i> newsletters</li> <li>● Opportunities to meet with faculty and academic advisors</li> <li>● Review and promotion of partner-supplied/hosted marketing materials, webinars, and events</li> <li>● Opportunity to request Maricopa student directory information in compliance with all federal, state, and local laws</li> </ul>